

Questions about free photo scanning and online photo albums

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Where should I send my prints?

They should be sent, along with your name and email address, to this address:

Free Photo Scanning
27 Brentwood Place
Brentwood
CM15 9DN

Can I deliver my photos in person?

Yes, you're welcome to bring them to us. We're at:-

FPS
27 Brentwood Place
Brentwood
CM15 9DN

Facebook?

It is now possible to either export your photos to Facebook or link a slideshow of your images from your Free Photo Scanning online album.

Both enable visitors to your site to see your pictures. If you export your photos they'll appear on your site just as any other photos would appear. You should even be able to use these with the specialist Facebook printers to get photobooks printed. If you use the slideshow option you first get a different image view, but the individual frames stay on your online album; they show up on Facebook via a realtime link from your online album.

Why is your photo scanning service free?

Our service is targeted at people who want an online photo album that shares and preserves their photos, and enables them to order products personalised with their photos. We have partnered with companies providing these items, they pay us a fee when one of our clients makes a purchase.

What do I get for free?

Questions about free photo scanning and online photo albums

You get access to an online photo album containing high quality digital scans of your original photos, which you can share with friends and relatives. Your photos are hosted on a high quality secure web service.

How can I get my photos to you?

You can use any postal or courier service, our address is –

FPS
27 Brentwood Place
Brentwood
CM15 9DN

Can I buy the digital photo scan you make from my photo?

Yes, you can buy and download copies of the scanned photos. They're called [digital downloads](#). This delivers a high quality digital jpg file which you can download to your computer. Your digital downloads are just like any other files, you can open them, edit them, copy them, send them to friends, or use them with any other local or online photo service.

Who can buy copies of my photos?

Only people you tell about your online album will be able to buy copies of the photos. It is your responsibility to ensure the access details of your album are only passed to people you'd be happy to access your scans.

How long does my online gallery last for?

There is no finite life to your gallery, there's no renewal fee, no minimum order.

Can I add photos to my online photo album?

Yes you can. Also your friends can upload their photos to your album for everyone to share and enjoy.

If I buy digital downloads can I send copies to friends?

Yes you can.

How many photos can I send?

We leave that to you – we'll scan as few or as many as you care to send.

Are there any restrictions on what I can do with digital downloads?

No.

Do you deal with clients worldwide or just UK?

If you mail your photos to us, from anywhere in the world, we'll scan them for you. Your online photo album can be accessed from anywhere by an internet connection. Ordering products and delivery is handled by our ordering system which includes payments via the international payments system, PayPal.

How do I tell people about my photo album?

When your album is ready we'll send you an email with a link to your web site. All you need to do is forward details of that link to anyone you want to look at your photo album.

Are my payments and other details safe?

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Yes, our system uses a high quality, secure ordering system. Our process is as safe and secure as the major online service providers such as Amazon.

Who provides the prints and products?

We have partnered with some of the leading names in photo printing and photo gifts. They fulfill your orders, and products are shipped to your home using details you provide in the secure online ordering system.

What products can I make using your system?

In addition to digital downloads you can buy photo prints and enlargements, canvas art prints, clothing such as T shirts, cooks aprons, mouse mats, jigsaw puzzles. The full range can be found via the check out function in your gallery.

How long does it take?

Your scans will be online within two days of receipt.

Can I make photo books with my scans?

Yes you can. The first thing you should do is decide which of the scanned images in your online album you'd like to use, and purchase those via digital downloads.

Once your scanned photos are on your computer you can use them, along with any other digital images, to assemble your photobook. Our files are high quality and more than suitable for any photo book supplier.

Can you return my photos?

Yes, we can return your photos. Just enclose your return address plus stamps or pre-paid labels to cover postage costs.

What can you scan?

We can scan any photo print , drawing or piece of artwork up to A4 size. These can be colour or black & white. We can scan colour and black & white in the same batch.

Your photos don't have to be the same size, or indeed a standard photo print size. We can scan any number of photos, as long as no photos are larger than A4 size.
